

WHY CHOOSE CARE AROUND THE BLOCK?

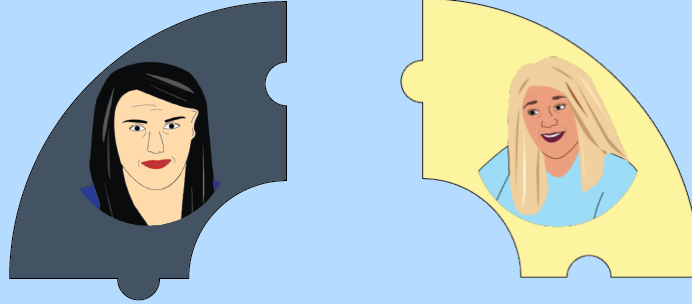


We promise to make your life easier!

1. Inquiries and Complimentary Consult

All inquiries go to our Client Liaison, who will contact the potential client to:

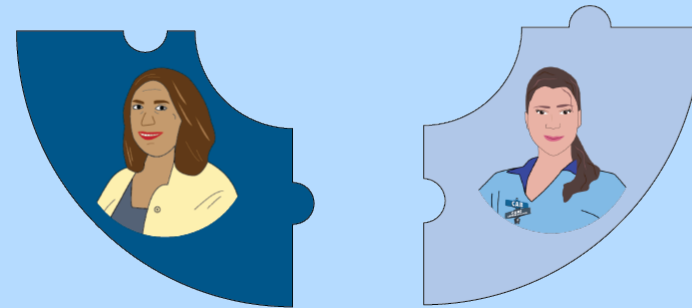
- Provide a free 30-minute consult
- Explore the potential client's immediate challenges
- Suggest several solutions for the potential client's needs



2. Care Management Assessment

All clients receive an assessment from one of our nurse Care Managers. The assessment assists us to:

- Identify areas of concern
- Figure out how our partnership can help make the client's life easier as concerns are addressed



4. Ongoing Care and Evaluation

We are a family-owned business and pride ourselves on treating our clients like family to make life easier!

- The client's Care Manager will provide oversight of their care plan
- Care Management services help us address changes through our "Focus of the Month"
- With EMBRACE, the client will have regular oversight from our Program Coordinator

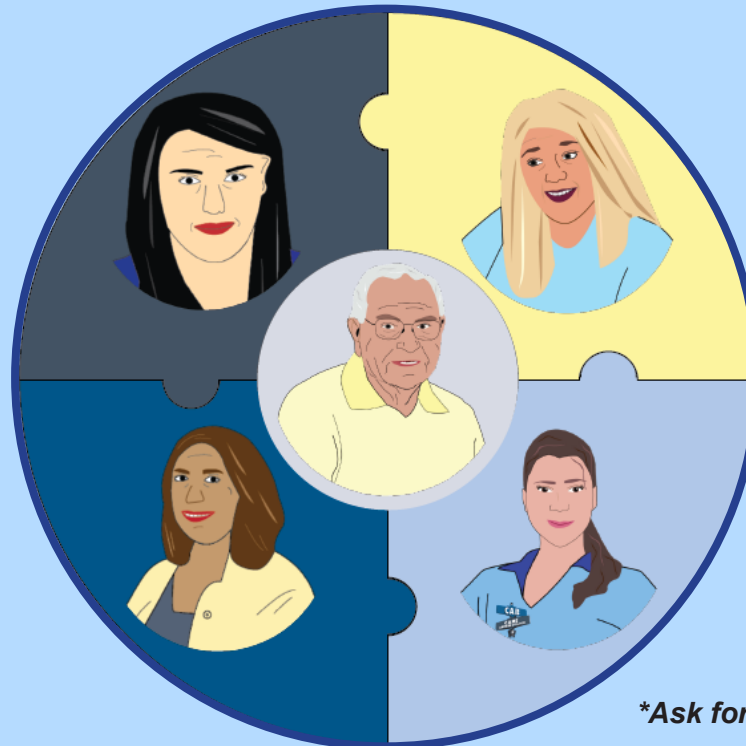
3. Start of Care Services

Once the assessment is complete, we are ready to begin services!

- We work to match all our clients with the right Care Partners
- Our clients can be assured that all of our Care Partners receive the same initial training
- Our on-call response team is available 24/7
- Our introduction of Care Management services often results in more positive experiences
- Our EMBRACE program offers meaningful engagement for our clients living with dementia

5. The missing piece of the puzzle.... our clients!

All our clients can be confident we will do everything we can to keep them safe and healthy! We ask our clients to please be patient and keep open lines of communication with us.



Ask for a detailed narrative of the CAB-Client journey